

Call IQ 2007 Customer Agreement

This Agreement for Services (“Agreement”) is entered into as of the Effective Date set forth below between Red Rocket Solutions, LLC (“Red Rocket”), located 2441 Bellevue Avenue, Daytona Beach, FL 32114, and the client, as identified and having its offices located at the address set forth in Section 5 Acceptance (“Client”).

In consideration of the mutual covenants and obligations set forth below, the parties agree as follows:

1. Services

This Agreement provides the Client a non-exclusive, non-transferable right to use the Call IQ 2007 service solely for its own internal business purposes. The terms of the Client’s use of Call IQ 2007 are published on the Call IQ 2007 website found at calliq.redrocketsolutions.com and are included by reference to this Agreement. Red Rocket may change these terms from time to time and will notify Client of a change via email.

2. Service Fees and Term

The price schedule for Call IQ 2007 and Client selected options and term are defined in Appendix A – Pricing.

3. Billing and Payment

Client shall pay to Red Rocket all invoiced amounts for services rendered by Red Rocket in accordance with this Agreement. All invoices are due upon receipt, and become past due thirty (30) days later. Any payment not made when due will be subject to late charges of 1.5% (pro rated on a daily basis beginning on the past due date), or the highest rate allowed by law, whichever is less.

If a Client becomes past due on any invoice, Red Rocket may discontinue Client’s access to the Call IQ 2007 website and the Client’s Call IQ 2007 toll free numbers without notice.

4. Call Recording

Use of the Call IQ 2007 Call Recording feature will cause telephone calls to Call IQ 2007 phone numbers to be recorded. Client hereby agrees that it will establish a written policy of notifying employees that their conversations may be recorded. Client will ensure that such policy is communicated to all affected employees prior to utilizing Call IQ 2007 Call Recording.

Further, Client agrees to indemnify and hold Red Rocket Solutions, LLC and its directors, officers, employees and agents harmless against any and all liabilities, claims, damages, costs and expenses, including attorney’s fees, owed to or claimed by third parties arising under or resulting from the performance of Call IQ 2007 Call Recording.

5. Acceptance

IN WITNESS WHEREOF, the parties have executed this Agreement this ____ day of _____, 2007.

CLIENT: _____

By: _____

Print Name: _____

Print Title: _____

Address: _____

Red Rocket Solutions, LLC

By: _____

Print Name: _____

Print Title: _____

EFFECTIVE DATE: _____

Appendix A

Pricing

Call IQ 2007 Component	Rate
Call IQ 2007 Client Setup Fee	\$50.00
Monthly Per Call Measurement Number	\$5.00
Per Minute Charge (Inbound or Outbound)	\$0.10
Recordings	No Charge
ANI Reverse Lookup	\$0.10 per successful match

Billing Information

Information	Value
Company Name	
Billing Address	
Billing City, State Zip	
Main Phone Number	() -

Primary Call IQ 2007 Contact

Information	Value
Name	
Title	
Phone Number	() -
Email	@

Call Measurement Number Set-up (If the following information is different for each number ordered, please complete a Call Measurement Number Set-up form for each number ordered)

Information	Value
Client	
Number of Call Measurement Numbers ordered	
Number of Local Numbers Ordered	
Organization ID	
Label 1 (Example: Advertisement) Campaign	
Label 2 (Example: Media Type)	
Label 3 (Example: Department)	
Phone Code (If yes provide code)	Yes / No Code:
Time Zone	
Forwarding	() -
After Hours Forwarding	() -
Missed call notification email	@
Address append (Select one)	On demand / Automatic for all calls

Information	Value					
Call Forwarding Schedule	Day	Open	AM/ PM	Close	AM/ PM	Closed All Day (Y/N)
	Sun					
	Mon					
	Tue					
	Wed					
	Thu					
	Fri					
	Sat					
Whisper Message						
Deactivation Date						